

Vectorfog Canada Limited Warranty

This product is warranted for twelve months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will either be replaced or repaired during this period by the seller or authorized distributor from whom you purchased the unit. Transportation charges or duties shall be borne by Purchaser.

Purchaser must register the product for warranty coverage on the website(<https://vectorfog.ca/warranty-registration/>). Proof of purchase is required to register.

The warranty is subject to the following provisions:

The warranty does not cover normal wear, accidental damage, misuse or damage resulting from use for a purpose for which it is not designed; altered in any way, or subject to any but the specified voltage if applicable.

The product must be operated only by trained and skilled personnel and it must be correctly handled and operated in accordance with the instructions contained within this manual. The functional safety of the unit (e.g. by trial fogging with water) must be checked before putting the unit in operation. Any loose or leaking valves or lines should be repaired and fixed. If functional safety is not ensured, do not put the unit into operation.

The warranty will be rendered invalid if the product is re-sold, fitted with non-original spare parts or damaged by inexperienced repair.

Chemical solutions must be officially approved for the intended application and the material safety data sheet of the chemical solution should be checked prior to operation. **Homemade** Hypochlorous acid (HOCL) with a low pH value is a powerful oxidizing agent and is not recommended for use with our machines. If not approved for acid resistance, the pH-value should be limited to a range between 5 – 9 at 200ppm and 500ppm. Using solutions out of the pH-value 5 – 9 will make the warranty null and void. After use, fog with clean water for 3 minutes to remove any chemicals still left in the system. Ensure all the water is used up and the machine is dried prior to storage. Damage caused by corrosion will invalidate the warranty!

Any formation of aerosols or fogs from flammable substances or acids releasing oxygen and a mixture with air and/or dust always involves the risk of fire and/or explosion if there is a source of ignition. Observe the explosion limit of all solutions and avoid overdosage accordingly. Only use non-inflammable liquids (without a flashpoint) for treatments in rooms where a dust explosion hazard exists. The unit is not explosion-proof.

Operators owe a duty of care to prevent unreasonable risk of harm or injury. Operators should not fog towards hot surfaces or electric cables nor fog in rooms where temperatures exceed 35°C (95°F.) Position the unit in a safe and upright position with the handpiece hooked or carry it with the strap over your shoulder. In case of stationary use, do not leave the unit unattended.

If the machine stops fogging unintentionally, turn off the unit immediately. If the issue persists, contact the supplier, distributor, or Vectorfog® Canada. After a return due to malfunctioning of the unit, the supplier, distributor, or Vectorfog® Canada will inspect the unit to determine whether or not warranty service applies. Upon arrival at the facility, inspection will take 7-14 business days. Vectorfog® Canada will then contact the Purchaser with an evaluation of the product warranty.

Specifications are subject to change without notice. The manufacturer disclaims any liability for the incidental or consequential damages. The warranty is in addition to and does not diminish your statutory or legal rights. In the event of a problem with the product within the warranty period email info@vectorfog.ca. or call the Customer Helpline: 1.833.331.4118